# JENNIFER BROWN



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LEADER • DESIGNER • CREATIVE

### **EDUCATION**

## University of Kansas

Master of Business Administration (MBA)

- Marketing Focus (May 2019)

#### Missouri State University

BS Media Production & Communication (1999)

- Marketing Minor
- Music Together Teaching Certification
- Biblical Counseling Certificate
- WordPress Advanced Training
- HTML & JavaScript Certificate

## **SKILLS & HIGHLIGHTS**

- Proficient in Adobe Creative
- Online Team Collaboration
- Website Design & Development
- Video Production Production, editing and scriptwriting
- Social Media Management
- Media Relations & Vendor **Negotiations**
- Project Management Experience
- Volunteer Recruitment & **Staff Management**
- Photography & Copywriting
- Conference Branding
- Promotion & Merchandising

# **PROFESSIONAL EXPERIENCE**

#### Director of Communications

July 2020 - Present

Schweitzer Church • Springfield, MO

In this role, I lead a team responsible for producing products, materials and content for web, print, video, and social media. I support the church and a related non-profit organization (Flourish) in communication and marketing strategies.

- Part of the core leadership team setting general direction and communication strategy for the organization
- Content manager and creator of emails, websites, magazines and publications
- Manager of a full creative service team including writers, photography team, graphic designers, a video producer and technical director

#### Communication Strategist

2018 - 2020

The University of Arkansas • Fayetteville, AR

As a member of the IT Communications team, I assisted with writing, design, web communications strategy and campus-wide communication initiatives.

- Worked alongside the Communications Director and IT partners to provide support and communication for outages, major projects and events
- Developed content for news articles, websites and social media messages
- Project management and website strategy

#### Public Relations & Volunteer Coordinator

2017 - 2018

The Salvation Army of Northwest Arkansas • Fayetteville, AR

I supported this organization as a media relations contact and content creator for lifechange stories. I designed, edited and managed website and social media campaigns. Primary recruiter and manager of volunteer events and opportunities.

- Served as the media relations contact and spokesperson
- Designed, edited content for publications and managed website
- Event strategist and coordinator for volunteer banquet and service days

#### Director of Communications

2013 - 2017

LifePoint Church • Minden, Nevada

Served as a designer and director who brought ideas to life while also strengthening overall brand awareness. Responsible for website redesign project, social media growth strategy, and the development of branding and marketing for regional conferences.

- · Graphic designer for all print, web and social media materials
- Managed video production team responsible for online videos and podcasts
- Managed print and digital content and strategy

**Brownstudy Creative** 

Freelance Marketing & Design & Music Instructor

2011 - Present

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# **EXPERIENCE CONTINUED**

## **SOFTWARE SKILLS**

- Adobe Photoshop & Illustrator
- Adobe Indesign
- Microsoft 365, Box, Teams & VolP
- Adobe Premiere & After Effects
- Web Content Management WordPress, HTML, SEO, OmniUpdate (OU)
- Social Media Management Buffer, HootSuite, FB scheduling, etc.
- Google Analytics
   AdWords
- SharePoint Applications
- Video Production & Editing
  Live Video Switchers, Sony & Canon HD Cameras
- HTML, Java, PHP & CSS
- GivePulse & Signup.com

## **VOLUNTEERING**

#### • Beautiful Lives Boutique

Providing an opportunity for women to encourage women through shopping

#### GriefShare

GriefShare Teacher and Facilitator

#### Awaken

Graphic design assistance for this organization committed to ending trafficking in Nevada

#### When I Grow Up

Writing and international travel with this organization helping end extreme poverty around the world

#### Website Manager & Testing Coordinator

2011 - 2012

Mount Rogers Adult Education • Abingdon, Virginia

- Graphic designer for print materials, regional advertising and promotional items
- Developed new website and trained staff on content management
- · Worked with office staff to schedule and organize GED testing

#### Director of Communications

2008 - 2010

Stonebriar Community Church • Frisco, Texas

- Leadership including budget and project management
- Managed the communications and creative staff team
- Senior writer and editor for publications including monthly Connections magazine
- Media relations and vendor negotiations
- Managed large-scale signage project and digital signage system
- Helped maintain quality branding and image for Senior Pastor Chuck Swindoll

#### **Communications Specialist**

2006 - 2008

Texas Presbyterian Foundation • Irving, Texas

- Graphic designer for all business resources and promotional materials
- Writer and editor of press releases, print publications and e-newsletters
- Website content manager and staff photographer

#### Coordinator of Public Information

2005 - 2006

Ozarks Technical Community College • Springfield, Missouri

- Wrote press releases and articles to share with local media outlets
- Managed e-newsletters for the college, Alumni, and President's office
- Assisted with graphic design, photography and website content management

### **EARLIER EXPERIENCE**

#### Layout Artist & Editor

2003 - 2005

National Youth Ministries • Springfield, Missouri

#### Business Reporter

2003 - 2005\*

Springfield Business Journal • Springfield, Missouri \* Freelance Writer 9/03 - 10/05

Managing Editor

2002 - 2003

Willard Cross Country times • Willard, Missouri

#### Video Editor & Operator

2000 - 2003

Associate Producer for Weekend Newscast ABC/KSPR-TV • Springfield, Missouri